# HAWDC e-HEADLINES



# Hyatt Place Washington DC/ Georgetown/ West End Opens:

On Friday, April 15, 2016, Hyatt and Crestline Hotels & Resorts, LLC (Crestline) celebrated its grand opening of the Hyatt Place Washington DC/Georgetown/West



End! The 168-room hotel is located at 2121 M Street NW, and was developed by Washington, D.C.-based Renaissance Centro and is managed by Crestline. Councilmember Jack Evans (D, Ward 2), was in attendance with many guests to celebrate the hotel's milestone.

The nine-story hotel with rooftop terrace showcases Hyatt Place brand's intuitive design, casual atmosphere, and practical amenities, such as free Wi-Fi and 24-hour food offerings. Each of the spacious guestrooms feature separate spaces to sleep and work so that guests can relax while staying productive during their visit. Guests will be able to rejuvenate with KenetMD<sup>™</sup> bath essentials and sleep soundly on Hyatt Grand Beds®. Guests can enjoy free hotel-wide Wi-Fi, the free a.m. Kitchen Skillet™ hot breakfast, 24-hour StayFit Gym, and indoor pool, making their stay as seamless as possible while on the road. Gallery Hosts are available 24-hours a day to take care of guests, fulfill a 24/7 Gallery Menu order, help plan a meeting, make coffee, or provide directions or recommendations. In addition, Hyatt Place Washington DC/Georgetown/West End features two boardrooms and three meeting rooms, offering 2,200 square feet of flexible event space, perfect for small meetings or mid-sized gatherings. Onsite parking is also available for a fee.

The hotel has partnered with several community businesses, which can be seen in the hotel's 24/7 Gallery Menu and Market where guests will find samplings of flavors from local artisans-from coffee to donuts to locally-brewed craft beer and regionally sourced food. Guests are encouraged to get out and explore the iconic neighborhood by providing maps, complimentary bicycles, helmets, and water bottles.

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Administrative Assistant (202) 289-8739 Email Malinda "Georgetown/West End is Washington DC's most historic and legendary neighborhood," said hotel General Manager Kevin Varr. "We are thrilled to be a part of its vibrancy and look forward to contributing to the neighborhood with community involvement, and by encouraging our guests to learn about its culture and unique offerings."

HAWDC congratulates Hyatt and Crestline on its grand opening!

\*Pictured above: Councilmember Jack Evans with Albert Small Sr., Albert Small Jr., and the Renaissance Centro team.

# Marriott Marquis Hosts March CHAMPS Luncheon:

On March 10, 2016, Metropolitan Police Department (MPD) Officers and Chief Kathy Lanier gathered at the Marriott Marquis for the March CHAMPS Awards



Luncheon to honor their outstanding service to our community. Officers discussed their cases, technology updates and new training opportunities before receiving a certificate of commendation for their service. HAWDC thanks Daniel Nadeau, General Manager at the Marriott Marquis, and his team for helping us to honor those who keep our city safe.

\*Pictured above: Chief Lanier with CHAMPS Award recipients.

# ABRA to Host Training Sessions:

The District's Alcoholic Beverage Regulation Administration (ABRA) will host several training sessions for ABC licensees at its offices, located at 2000 14<sup>th</sup> Street NW. Please see below for information about the sessions.

**Books and Records Training** for hotels and restaurants will be held on Thursday, April 28, 2016. The training will cover: 1) food sales requirements; 2) food sales reporting; 3) quarterly statements; and 4) books and records tracking. Two sessions will be held:

- 9 a.m. to 11 a.m. (Spanish interpreter available)
- 2 p.m. to 4 p.m. (Korean interpreter available)

For more information about this training, or to rsvp, contact Monica Clark, ABRA Compliance Analyst, at 202-442-4438 or <u>Monica.Clark@dc.gov</u>, by Friday, April 22, 2016.

**ID Compliance Training** for ABC licensees and their staff will be held on April 22<sup>nd</sup>, 23<sup>rd</sup> and 24<sup>th</sup>. The training will cover: 1) techniques for properly verifying IDs; 2) tips for spotting fake IDs; and 3) information on ABRA compliance checks. Training will be

held:

#### Friday, April 22, 2016

- 9 a.m. to 11 a.m.
- 11:30 a.m. to 1:30 p.m.
- 3 p.m. to 5 p.m.

# Saturday, April 23, 2016

- 9 a.m. to 11 a.m.
- 11:30 a.m. to 1:30 p.m.
- 3 p.m. to 5 p.m.

## Sunday, April 24, 2016

- 9 a.m. to 11 a.m.
- 11:30 a.m. to 1:30 p.m. •

For more information about this training, or to rsvp, contact Jackie Richardson, ABRA Compliance Analyst, at 202-442-4446 or Jackie.Richardson2@dc.gov

# Allied Member Highlight:



iResponze® partners with butterflies and influence decision makers online. This

collaboration allows hotel staff to focus on what they do best delivering a great guest experience.

They monitor and respond on behalf of hotels to all guest reviews in all channels within 24-48 hours, with an authentic and engaging voice. Their team of hospitality-industry experts helps improve your online reputation with improved rankings, increased brand loyalty, and enhanced social engagement.

For more information, visit their website.

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